



New York Foundation for Senior Citizens **CDPAP** Facilitator Services Consumer Directed Personal Assistance Program (**CDPAP**) Call: 646-459-4700 or Email: info@nyfscfcs.org

Who is New York Foundation for Senior Citizens **CDPAP Facilitator Services (NYFSCCFS)?**
NYFSCCFS serves as a Facilitator for Medicaid eligible “Consumers” who wish to participate in **CDPAP** and who select, employ, train and supervise their Personal Assistants to provide them with home care.

Why choose NYFSCCFS as your **CDPAP facilitator?**

NYFSCCFS provides support services for Consumers and their Personal Assistants, including registering them with Public Partnerships LLC (PPL), New York State’s one and only **CDPAP** Fiscal Intermediary, which pays the Consumers’ Personal Assistants for the home care services they provide for them. Below are some of the many benefits to our Consumers and their Personal Assistants:

- **Professional staff are warm, welcoming, highly responsive, and bilingual:** NYFSCCFS is administered by a highly qualified professional who closely supervises the warm and welcoming **CDPAP** facilitation staff who ensure that Consumers’ and their Personal Assistants’ calls, emails and concerns are immediately answered and resolved. NYFSCCFS staff make our Consumers feel ‘at home’ by communicating with many of them in their native languages including English, Spanish, Chinese, Russian, Polish, and 250+ additional languages supported by Language Line.
- **Streamlining Consumer registration and Personal Assistance hiring:**
NYFSCCFS staff expeditiously help new Consumers through the registration process and Personal Assistants through the hiring process. NYFSCCFS will ensure a smooth transition to PPL and serve as your facilitator.
- **Additional NYFSCCFS outstanding facilitation services include:**
 - Provide information and referrals regarding recruiting and hiring Personal Assistants
 - Support Consumers in hiring appropriate Personal Assistants, including trusted friends and family members
 - Help Consumers’ Personal Assistants clock in and clock out as needed and, thereby, help to ensure they are paid on time
 - Answer Consumer/Personal Assistant questions and provide support in positively resolving issues related to **CDPAP** services

Interested in NYFSCCFS as your **CDPAP facilitator?**

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